

**TASKI**

The ULTIMATE  
Cleaning Machines™

# Warranty Policy



# TASKI machines are built and tested to meet the highest quality standards.





















TASKI's core mission is to design and manufacture machines with innovative technologies, unrivaled sustainability and that provide the ULTIMATE performance. Our products are meticulously crafted with premium components, ethically sourced, and engineered for longevity. Everything we do is designed with the customer in mind.











In Munchwilen, Switzerland and Toledo, USA every machine is individually manufactured and rigorously tested, from the design and components to final quality control testing, before being given the TASKI quality certification approval.

All new TASKI machines include a warranty from the date of sale to the customer. Our warranty promise to the customer is that all products are free of defects in design, material and workmanship for the period shown below.

**The TASKI warranty period includes all parts, labor and travel.**

Category icon	Machine category	Warranty period
	<b>TASKI ULTIMAXX</b> auto scrubbers	 2 years
	<b>TASKI swingo*</b> auto scrubbers	 2 years
	<b>*TASKI swingo exceptions</b> swingo 150 & swingo 250µmicro	 1 year
	<b>TASKI ergodisc</b> single discs	 2 years
	<b>TASKI procarpet</b> carpet extractors	 2 years
	<b>TASKI Autonomous Solutions</b> robotic machines	 1 year
	<b>TASKI balimat</b> sweepers	 1 year
	<b>TASKI vacuums</b> canisters, uprights, backpacks & wet/dry vacuums	 1 year
	<b>TASKI AERO 3500</b> vacuum sweeper	 2 years



	<b>TASKI Foam Generators</b>	 1 year
	<b>TASKI roto-molded tanks</b> Includes all ULTIMAXX models, swingo 5000, 4000, 2500, 2100, XP-R/XP-M, 1850, 1650, 1255, 955, 855, 755, 455, & 350 models, AERO 3500, procarpet 30/45	 10 years
	<b>TASKI Lithium Batteries</b> 3 years: 24VDC IntelliPower batteries 2 years: 36VDC IntelliPower batteries 1 year: NX compact Lithium-Ion batteries	 1-3 years
	<b>TASKI GEL, AGM and Wet Batteries</b>	 1 year
	<b>TASKI Spare Parts</b> Regardless if the machine is under warranty or not, the spare part is covered for 6 months after the date of installment.	 6 months

## Warranty Terms

1. The warranty period commences from the date the goods are purchased by the original customer against defects in materials and workmanship when maintained and operated in accordance with instructions provided with the equipment.
2. All plastic parts (not covered under roto-molded tanks classification) are warranted for seven (7) years from the date of purchase against defects in material and workmanship.
3. All warranty claims must be processed through an authorized service provider.
4. No service or parts replacement will be given unless appropriate evidence of the validity of the claim has been provided to the satisfaction of Solenis, the owner of TASKI brand machines.
5. Solenis reserves the right to charge for any necessary corrective work carried out as a result of an invalid claim.
6. Solenis does not take responsibility for repairs and damages resulting from repairs carried out by unauthorized persons/companies.
7. To validate if a battery is covered under warranty, a proper evaluation must be performed and recorded on the [TASKI battery form](#) and submitted for approval.

## Exclusions from Warranty Coverage

This warranty does not cover accidental damage, damage in transit, improper use (including use of unauthorized products) or lack of care.

This warranty excludes items that are considered consumable wear and tear items such as, but not limited to, squeegee blades, belts, power cords, floor brushes, pads etc. which will be consumed during the normal working life of the machine.

Using non-TASKI consumables such as non-TASKI vacuum bags and/or non-OEM parts can be detrimental to both machine performance and machine longevity and will void this warranty.

Excluded from this warranty are short and/or incorrect shipments and unauthorized repairs / modifications.

Solenis is specifically not liable for any consequential or incidental damages.

THERE IS NO OTHER WARRANTY EXPRESSED OR IMPLIED EXCEPT AS PROVIDED HEREIN, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE.

Solenis reserves the right to update this document at any time.



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